TONBRIDGE & MALLING BOROUGH COUNCIL OVERVIEW AND SCRUTINY COMMITTEE

11 September 2024

Report of the Chief Executive

Part 1- Public

Matters for Recommendation to Cabinet

1 CONSULTANT USE AT THE COUNCIL

1.1 Background

- 1.1.1 The Chair of Overview and Scrutiny Committee requested a review of the Council's use of consultants and a scoping report (Annex 1) was agreed by this Committee. It was agreed that the focus would be on the use of external expertise and not persons employed to provide day to day operational resource.
- 1.1.2 A summary of consultant use, where external expertise has been provided over the previous four financial years was to be presented to this committee for further consideration. This detail is now attached at Annex 2.
- 1.1.3 All services across the council have listed external expertise that has been used over the previous four years. The detail includes the total cost, the business need, monitoring and procurement process along with outcomes and possible risks if external support had not been sought.

1.2 Areas for consideration

- 1.2.1 The details provided in Annex 2 provide the Committee with a concise overview, which highlights commendable practices and areas the Committee may require further information or consideration. It is apparent that some of the external support provided has resulted in cost savings and efficient project delivery, which would not have been possible without external experts.
- 1.2.2 The Committee may want to consider the details provided in Annex 2, to assess how external support aligns with the council's long-term objectives and priorities. The Committee may want to consider if any of the engagements could have been delivered via internal capacity building or if it continues to be more effective to utilise external expertise for specialist project delivery. The Committee may want to consider if the council is effective at retaining specialist talent, to allow for delivery of projects without the need for external support.
- 1.2.3 As you would expect there are a variety of projects from across different services, including project management to specialised expertise. In some cases,

- collaboration with other councils has led to cost efficiencies and improved outcomes.
- 1.2.4 Different approaches have been adopted depending on the project, with some projects receiving prior agreement via relevant Committee and some projects being service led. Whilst this approach offers potential benefits, such as flexibility and rapid access to specialised skills, there may be cases where Members would prefer more detailed assessments presented of cost effectiveness and longer-term impacts for the council. The Committee may want to ensure services follow robust procurement routes.

1.3 Legal Implications

1.3.1 Procurement is undertaken in accordance with financial regulations and council procurement frameworks. The use of a Waiver is undertaken in certain circumstances.

1.4 Financial and Value for Money Considerations

- 1.4.1 The average spend per year over the four years is £533,954 per year, for a total of 135 projects (over four years). It should also be noted that one project resulted in a £2m reclaim returned to the council. In addition, consultants used to assist with the technical design services for carbon reduction measures at the Leisure Centre, resulted in a successful grant application and grant award of £1,164,760.
- 1.4.2 Over half of the external expertise used (55%) was for amounts less than £5,000, making up 8% of the consultancy spend. 5 projects accounted for almost a third of the total spend (30%).

1.5 Risk Assessment

1.5.1 The risks associated with not using external expertise have been highlighted against each project in Annex 2.

1.6 Equality Impact Assessment

1.6.1 The decisions recommended through this paper have a remote or low relevance to the substance of the Equality Act. There is no perceived impact on end users.

1.7 Policy Considerations

- 1.7.1 Business Continuity/Resilience
- 1.7.2 Procurement

1.8 Recommendations

The Overview and Scrutiny Committee is asked to:

1.8.1 Note the information provided in Annex 2;

- 1.8.2 Consider if further detail is required by this Committee for any specific projects;
- 1.8.3 Ensure the Council continues to closely manage future use of external experts;
- 1.8.4 Ask officers to continue to look for opportunities to collaborate with other councils;
- 1.8.5 Ensure the council is effective at retaining specialist talent, to reduce the need for external experts going forward; and
- 1.8.6 Make recommendations to Cabinet to be approved and/or noted.

Background papers: contact: Gill Fox

Nil

Damian Roberts
Chief Executive



Annex 2 - Consultancy spend

Summary of consultancy spend

In total, £2,135,814 was spend on 135 consultancy projects between 2000 and 2024. Over half of these projects (55%) involved spend of £5,000 or less. Almost a third (30%) of all consultancy spending was for only 5 projects, each involving spend of over £100,000.

Summary statistics

Total consultancy projects	135
Total consultancy spend	£2,135,814

	No. of projects	Total spend	% total consultancy projects	% total consultancy spend
Consultancy spending over £100k (Key Decision)	5	£633,206	4%	30%
Consultancy spending between £5k but less than £100k	56	£1,324,046	41%	62%
Consultancy spending of less than £5k	74	£178,562	55%	8%

Directorate	£ spend	% total consultancy spend
Central	460,619	22%
DFT	203,498	10%
Exec	111,403	5%
IT	52,170	2%
PHEH	1,046,140	49%
SSLTS	261,985	12%

Consultancy spending list by Directorate

Central Services

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
22/01/2021	18/05/2021	BPS Chartered Surveyors	£3,510	Annual asset valuations required to comply with financial reporting standards	Communication / meetings	Service led, quotation sought	Production of annual asset valuations and associated report	Failure to comply with financial reporting standards would mean the Council would not get its accounts signed off by external auditors. The Council does not have a RICS Registered Valuer to undertake the valuations. Several attempts have been made to recruit.
18/01/2023	26/05/2023	Hartnell Taylor Cook	£26,750	Annual asset valuations required to comply with financial reporting standards and insurance valuations	Communication / meetings	Service led, quotations sought	Production of annual asset valuations and associated report and insurance valuations	Failure to comply with financial reporting standards would mean the Council would not get its accounts signed off by external auditors. The Council does not have a RICS Registered Valuer to undertake the valuations. Several attempts have been made to recruit.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
01/02/2024	Ongoing	Wilks Head & Eve	£8,500	Annual asset valuations required to comply with financial reporting standards	Communication / meetings	Service led, quotation sought	Production of annual asset valuations and associated report	Failure to comply with financial reporting standards would mean the Council would not get its accounts signed off by external auditors. The Council does not have a RICS Registered Valuer to undertake the valuations. Several attempts have been made to recruit.
31/10/2022	27/02/2023	MEPS Consulting	£4,704	Ventilation design for air handling adaptations in spin studio at Larkfield Leisure Centre	Communication / meetings	Service led, quotation sought	Production of design to enable quotations to be sought from contractors for the work	Failure to adhere to building ventilation regulations leading to potential claims against the Council
07/11/2022	Ongoing	MEPS Consulting	£4,175	Ventilation design for replacement air handling unit serving gym area at Larkfield Leisure Centre	Communication / meetings	Service led, quotation sought	Production of design to enable quotations to be sought from contractors for the work	Failure to adhere to building ventilation regulations leading to potential claims against the Council
17/01/2022	23/09/2022	Versatile Consultants	£4,462	Condition survey and specification for reroofing Tonbridge Castle Offices	Communication / meetings	Service led, quotation sought	Production of specification to enable quotations to be sought from	No in-house technical roofing expertise which would allow the production of a suitable

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process	Outcome what did the consultants provide/achieve contractors for the work	Risk Any risk associated with not appointing consultants for this project? specification. Risk of work not adhering to Building Regulations
06/04/2023	15/06/2023	Stuart Page Architect	£1,853	Architectural advice on Tonbridge Castle Gatehouse roof remedial repair	Communication / meetings	Service led, quotation sought	Advice from the architect who worked on the roof scheme in the early 2000s provided helpful insight into the design of the roof and led on the engagement with Heritage England for consent	A lack of information would have led to a prolonged closure of the Gatehouse, resulting in increased lost revenue, as well as potentially undertaking work which would not have been consented to by Heritage England
18/04/2023	15/06/2023	The Morton Partnership	£1,865	Structural Engineer advice on Tonbridge Castle Gatehouse roof remedial repair	Communication / meetings	Service led, quotation sought	Advice and design for ensuring the remedial repairs were structurally sound	Risk of the remedial repairs not being structurally sound, leading to a failure of the roof structure and closure of the attraction leading to loss of income
12/12/2023	Ongoing	CWG Advisory	£4,638	Retail specific property advice in relation to negotiations with Sainsbury's	Communication / meetings	Service led, quotation sought	Providing the Council with advice in negotiations with Sainsbury's	No in-house retail specialist knowledge means without external advice the Council risks not achieving best value

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project? from its negotiations with Sainsburys and therefore failing to comply with its statutory obligation
15/09/2021	20/01/2022	Hartnell Taylor Cook	£16,000	Valuations and development appraisals in respect of Gibson site as part of negotiations with KCC regarding covenant	Communication / meetings	Service led, quotation sought	Existing use valuations and development appraisals report to progress negotiations with KCC	No in-house expertise to produce valuations and development appraisals. If these had not been produced it would have been difficult to progress negotiations with KCC and to demonstrate best value had been achieved, risking not complying with statutory obligation
07/11/2023	08/12/2023	Hartnell Taylor Cook	£4,500	Updated valuations and development appraisals in respect of Gibson site as part of negotiations with KCC regarding covenant	Communication / meetings	Service led, quotation sought	Updated existing use valuations and development appraisals report to progress negotiations with KCC	No in-house expertise to produce valuations and development appraisals. If these had not been produced it would have been difficult to progress negotiations with KCC and to demonstrate best value had been

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project? achieved, risking not complying with statutory obligation
20/01/2023	27/04/2023	Fuller Long Planning and Heritage Consultants	£3,995	Requirement to assess the heritage significance of Gibson West to inform the development appraisal of the building as part of negotiations with KCC regarding covenant	Communication / meetings	Service led, quotations sought	Production of heritage assessment	No in-house expertise to produce heritage assessment, which required specialist heritage and planning knowledge. If this had not been produced the development appraisal would have been based on unrealistic expectations and therefore affected negotiations with KCC
24/11/2022	Ongoing	HMY Architects	£55,500	To provide architectural services in respect of Gibson East refurbishment	Communication / meetings	Service led, quotations sought	Leading the design team, undertaking architectural services, producing designs/drawings, including the role of Principal Designer under Construction and	No in-house expertise for architectural services. Risk of not engaging architects would be poor designs being produced leading to increased uncertainty, increased costs and likelihood of plans not complying

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process	Outcome what did the consultants provide/achieve Design Management Regulations	Risk Any risk associated with not appointing consultants for this project? with planning or building regulations
25/01/2023	Ongoing	CTP Consulting Engineers	£18,000	To provide structural and civil engineering services in respect of Gibson East refurbishment	Communication / meetings	Service led, quotations sought	Undertaking structural and civil design services, including producing designs/drawings	No in-house expertise for these services. Risk of not engaging engineers would be works which were not compliant with building regulations and could potentially be unsafe for building users
09/01/2023	Ongoing	Hawden	£33,859	To provide mechanical, electrical and public health design services in respect of Gibson East refurbishment	Communication / meetings	Service led, quotations sought	Undertaking mechanical, electrical and public health design services, including producing designs/drawings	No in-house expertise for these services. Risk of not engaging engineers would be works which were not compliant with building regulations and could potentially lead to delivery of noncompliant building services, which could be unsafe for building users

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
19/12/2022	Ongoing	Betteridge & Milsom	£21,900	To provide quantity surveyor services in respect of Gibson East refurbishment	Communication / meetings	Service led, quotations sought	Undertaking quantity surveyor services including producing cost plans, contract documentation and valuations	No in-house expertise for these services. Risk of not engaging QS would lead to a lack of financial control and oversight, resulting in higher costs
18/08/2022	Ongoing	Mitchell & Ogilvie	£5,500	To provide design and management services in respect of a replacement disinfection system at Tonbridge Pool	Communication / meetings	Service led, quotation sought	Producing specification against which quotations were sought for the replacement system, management of the works	No in-house expertise for these services. Risk of not engaging specialists would be to end up with a disinfection system which was not fit for purpose, potentially leading to closure of the pools, resulting in lost revenue, and risking users health
06/06/2023	05/05/2024	Laser Energy	£16,883	To provide design and project management services for solar PV system at Tonbridge Pool	Communication / meetings	Service led, quotation sought	Producing specification against which quotations were sought for PV system, management of the works	No in-house expertise for PV design services and lack of resources for management services. Risk of not engaging services would be to install a system which was not fit for purpose and would not

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project? deliver on the Council's climate change aspirations
22/05/2023	13/08/2023	HMY Architects	£7,750	To provide architectural services in respect of the conversion of former Aylesford public toilets	Communication / meetings	Service led, quotation sought	Producing designs for conversion of building	No in-house expertise for architectural services. Risk of not engaging architects would be poor designs being produced leading to increased uncertainty, increased costs and likelihood of plans not complying with planning or building regulations
20/02/2022	21/06/2022	Mace	£33,590	To provide town centre regeneration advice in respect of Tonbridge town centre asset review	Communication / meetings	Service led, quotation sought via framework. Decision to appoint taken by the Leader of the Council, Cabinet Member for Finance, Innovation &	Phase 1 report and presentation setting out the Council's aims and objectives for the asset review	No in-house town centre regeneration expertise or resources. Risk of not bringing in specialists would be poor quality of work resulting in a lack of engagement with Members and the review not progressing

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process Property, the Cabinet Member for Economic Regeneration and the Chair of the Overview & Scrutiny Committee	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
30/01/2023	26/02/2024	Mace	£102,591	To provide town centre regeneration advice in respect of Tonbridge town centre asset review, including undertaking housing type study, concept design work, cost reports and final reports and presentations	Communication / meetings	Service led, quotation sought via framework. Decision to appoint taken by Cabinet	Phase 2 reports and presentation, including market viability report, governance and programme report and design reports	No in-house town centre regeneration expertise or resources. Risk of not bringing in specialists would be poor quality of work resulting in a lack of engagement with Members and the review not progressing
20/05/2022	09/11/2022	Laser Energy	£16,747	To provide carbon descent plans for Larkfield Leisure Centre and Tonbridge Pool as part of the Council's Climate Change Strategy	Communication / meetings	Service led, quotation sought via framework	Carbon descent plans produced for both sites which enabled the Council to prioritise projects to reduce the	Specialist technical expertise was required by mechanical and electrical engineers to advise on potential schemes for further investigation. If this

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process	Outcome what did the consultants provide/achieve carbon footprint of those buildings	Risk Any risk associated with not appointing consultants for this project? work has not been undertaken the Council may have invested in projects with little chance of success or which delivered low carbon savings
27/09/2023	04/04/2024	GEP Environmental	£63,347	To provide technical design services for heat pump schemes at Larkfield Leisure Centre and Tonbridge Pool to support external grant fund application	Communication / meetings	Service led, quotation sought via framework	Production of technical design for heat pump schemes as well as cost estimates and support through external grant fund application process	No in-house technical expertise to produce heat pump designs. Risk of not bringing in specialists would result in low chance of being successful with external grant application

DFT

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2022		AON	4,000.00	Insurance Tender preparation and assessment	Communication / Meeting	Service Led, prior use, member approved FIPAB 12/1/2022	Successful tender of Insurance Policies achieving £50,000 saving on previous premium paid.	Workload pressures on current staff and knowledge base requirement.
2022		Focus on Banking	4,500.00	Banking and Card Acquirer review	Communication / Meeting	Service Led, prior use, member approved FIPAB 12/1/2022	Successful renegotiation of Banking and Card Fees saving around £4,000 per annum	Workload pressures on current staff and knowledge base requirement.
2021	2022	PSTAX	3,540.00	Advice service on VAT, Stamp Duty and Land Tax and PAYE	Communication / Meeting	Service Led, prior use	Use of consultant on complicated issues covering VAT and PAYE to avoid potential penalties from HMRC. These are around £10,000 per incident.	Knowledge bases on these matters would require additional full time staff.
2022	2023	PSTAX	3,540.00	Advice service on VAT, Stamp Duty and Land Tax and PAYE	Communication / Meeting	Service Led, prior use	Use of consultant on complicated issues covering VAT and PAYE to	Knowledge bases on these matters would require additional full time staff.

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							avoid potential penalties from HMRC. These are around £10,000 per incident.	
2023	2024	PSTAX	4,020.00	Advice service on VAT, Stamp Duty and Land Tax and PAYE	Communication / Meeting	Service Led, prior use	Use of consultant on complicated issues covering VAT and PAYE to avoid potential penalties from HMRC. These are around £10,000 per incident.	Knowledge bases on these matters would require additional full time staff.
2024	2025	PSTAX	4,020.00	Advice service on VAT, Stamp Duty and Land Tax and PAYE	Communication / Meeting	Service Led, prior use	Use of consultant on complicated issues covering VAT and PAYE to avoid potential penalties from HMRC. These are around £10,000 per incident.	Knowledge bases on these matters would require additional full time staff.
2020	2021	Link Treasury Group	10,164.00	Treasury Advice Service	Communication / Meeting	Service Led, prior use	Use of Consultant on Treasury Advice in order to maintain safe	Knowledge bases on these matters would require additional full time staff.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
							investment return.	
2021	2022	Link Treasury Group	10,164.00	Treasury Advice Service	Communication / Meeting	Service Led, prior use	Use of Consultant on Treasury Advice in order to maintain safe investment return.	Knowledge bases on these matters would require additional full time staff.
2022	2023	Link Treasury Group	10,764.00	Treasury Advice Service	Communication / Meeting	Service Led, prior use	Use of Consultant on Treasury Advice in order to maintain safe investment return.	Knowledge bases on these matters would require additional full time staff.
2023	2024	Link Treasury Group	11,531.00	Treasury Advice Service	Communication / Meeting	Service Led, prior use	Use of Consultant on Treasury Advice in order to maintain safe investment return.	Knowledge bases on these matters would require additional full time staff.
2023		Link Treasury Group	1,800.00	Member Training on Treasury Management	Communication / Meeting	Service Led, prior use	Member Training	Knowledge bases on these matters would require additional full time staff.
2021		Link Treasury Group	10,200.00	Multi Asset Income Fund Selection Process	Communication / Meeting	Service Led, prior use	Consultant used to vet Multi Asset fund providers	Knowledge bases on these matters would

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
								require additional full time staff.
2023		CIPFA FAN	940.42	Member Training on Financial Statements	Communication / Meeting	Service Led, prior use	Member Training	Knowledge bases on these matters would require additional full time staff.
2023		KPMG	75,000.00	Leisure VAT Reclaim	Communication / Meeting	Consultant approached us	Use of expertise to submit claim to reclaim overpaid VAT. Resulting in £2m reclaim from HMRC in 2023/24.	Knowledge bases on these matters would require additional full time staff.
06/11/2020		Airey Consultancy Services Ltd	750.6	Consultancy Support Discretionary COVID Business Grants	Communication	Service Led	Successful payment of Grants	Workload pressures on current staff and knowledge base requirement.
22/10/2020		Airey Consultancy Services Ltd	600	Covid Local Restrictions Support Payment Scheme	Communication	Service Led	Successful payment of Grants	Workload pressures on current staff and knowledge base requirement.
22/10/2020		Airey Consultancy Services Ltd	840	COVID Test & Trace discretionary & standard scheme	Communication	Service Led	Successful payment of Grants	Workload pressures on current staff and knowledge base requirement.

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01/05/2021		Airey Consultancy Services Ltd	840	COVID LRSPS (Open & Sector)	Communication	Service Led	Successful payment of Grants	Workload pressures on current staff and knowledge base requirement.
02/02/2021		Airey Consultancy Services Ltd	1,680.00	COVID Consultancy for LRSG schemes	Communication	Service Led	Successful payment of Grants	Workload pressures on current staff and knowledge base requirement.
29/04/2021		Airey Consultancy Services Ltd	960	COVID Restart Grants & NDR Disc Rate Relief	Communication	Service Led	Successful payment of Grants	Workload pressures on current staff and knowledge base requirement.
21/07/2021		Airey Consultancy Services Ltd	960	COVID Local Restrictions ARG Restart Dis Grants	Communication	Service Led	Successful payment of Grants	Workload pressures on current staff and knowledge base requirement.
28/09/2021		Airey Consultancy Services Ltd	360	COVID consultancy for ARG Restart grants	Communication	Service Led	Successful payment of Grants	Workload pressures on current staff and knowledge base requirement.
02/08/2022		Airey Consultancy Services Ltd	834	Full Ctax S13A 1A CTax reduction scheme	Communication	Service Led	Successful implementation of scheme	Workload pressures on current staff and knowledge base requirement.
21/04/2022		Airey Consultancy Services Ltd	2,160.00	Consultancy Support TR & Ctax rebate	Communication	Service Led	Successful implementation of scheme	Workload pressures on current staff and

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
								knowledge base requirement.
16/05/2022		Airey Consultancy Services Ltd	1,440.00	Consultancy Support CTax Rebate schemes	Communication	Service Led	Successful implementation of scheme	Workload pressures on current staff and knowledge base requirement.
08/09/2022		Airey Consultancy Services Ltd	1,920.00	covid Consultancy CARF, OMICRON & ARG	Communication	Service Led	Successful implementation of scheme	Workload pressures on current staff and knowledge base requirement.
08/09/2022		Airey Consultancy Services Ltd	834	Consultancy CTRS 2023/24	Communication	Service Led	Successful implementation of scheme	Workload pressures on current staff and knowledge base requirement.
21/02/2023		Airey Consultancy Services Ltd	1,080.00	Consultancy support NDR SSB & RHL policy	Communication	Service Led	Successful implementation of scheme	Workload pressures on current staff and knowledge base requirement.
14/03/2023		Airey Consultancy Services Ltd	1,080.00	Provision of Consultancy supporting EBSS & AFP	Communication	Service Led	Successful payment of Grants	Workload pressures on current staff and knowledge base requirement.
25/07/2023		Airey Consultancy Services Ltd	540	Consultancy CTS Fund policy	Communication	Service Led	Successful implementation of scheme	Workload pressures on current staff and knowledge base requirement.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
10/05/2023		Airey Consultancy Services Ltd	834	Full Ctax S13A 1A CTR Scheme 2024/25	Communication	Service Led	Successful implementation of scheme	Workload pressures on current staff and knowledge base requirement.
23/01/2024		Airey Consultancy Services Ltd	660	Council Tax Premiums Policy & Notice	Communication	Service Led	Successful implementation of scheme	Workload pressures on current staff and knowledge base requirement.
11/10/2020		LG Futures Ltd	3582	NNDR pooling advice for withdrawal from Pool	Communication / Meeting	Service Led	Withdrawal from Kent Pool following losses	Independent review of continued involvement in pool whilst suffering losses.
26/02/2021		LG Futures Ltd	3834	Funding Briefings & Med Term Rev Res Forecasting	Communication / Meeting	Service Led	Legislation and Funding Advice	
03/03/2022		LG Futures Ltd	4188	Funding Briefings & Med Term Rev Res Forecasting	Communication / Meeting	Service Led	Legislation and Funding Advice	
04/05/2023		LG Futures Ltd	4848	Funding Briefings & Med Term Rev Res Forecasting	Communication / Meeting	Service Led	Legislation and Funding Advice	
02/06/2024		LG Futures Ltd	2394	collection fund suite (Part Year)	Communication / Meeting	Service Led	Review of NNDR forecasting	Advice lead to increase provision release from Appeals
20/02/2024		LG Futures Ltd	12096	Funding Briefings & Med Term Rev Res Forecasting	Communication / Meeting	Service Led	Legislation and Funding Advice	

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
				Including Collection				
				Fund review				

Executive Services

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
11/02/2021	31/03/2022	Partnering Regeneration Development Ltd	£24,362.50	Funded by external grant (Welcome Back Fund), an analysis of our town centres and their performance as they came out of covid restrictions. Used to inform our UKSPF Investment Plan which has unlocked £1m for economic projects.	In Service	Service led in accordance with financial regulations	Data and analysis of our main town centres - Tonbridge, West Malling, Borough Green and Snodland, along with project suggestions that could be used in the UKSPF Investment Plan.	If done in house, this wouldn't have been an independent assessment and it wouldn't have been as in-depth as the Economic Regeneration Manager would have tried to fit it in between existing workloads. Funded through the Welcome Back Fund, so no

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								additional cost to the council.
01/12/2023	ongoing	Let's Do Business Group	£7,000	Funded by external grant (UKSPF and BRRP), they provide support to businesses looking to apply to the Shopfront Grant Scheme, to ensure the applications are of a good quality.	In service - regular update meetings.	Service led in accordance with financial regulations	Better quality applications that have saved us time by not having to chase applicants for missing or incorrect information. Also helped to maintain an independence between ourselves (who were running the programme and making recommendations on applications) and the help available with applications. We have approved 39 applications over the past two	It would have led to more time being spent by the council in dealing with and assessing poor quality applications, which would have taken us away from other priorities.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
							rounds, and have received a low number of poor applications (often those that didn't use the support available)	
27/3/2023	ongoing	Smarter Society Ltd	£54,000	In partnership with SDC and TWBC, UKSPF funded business support programme which runs networking sessions, business conferences (including West Kent Expo) and seminars, 1-2-1 business mentoring and a micro-grants scheme for start-up businesses. As set out in the UKSPF Investment Plan this project	SDC are the Accountable Body. We have regular update meetings (bi- weekly or monthly depending on activity)	Led by SDC	Over 600 business have so far engaged with the service, with nearly 60 accessing mentoring support and 30 accessing microgrants. The West Kent Expo took place in March 2024 and had a lot of positive feedback.	We wouldn't have had the skills/business knowledge in-house to run this service ourselves - it required a business support organisation to run it

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				was needed post- covid as many businesses were struggling to get back on their feet, whilst at the same time a lot of business support was disappearing.				
04/01/2021	06/10/2021	Laser Energy	£3,000	To establish TMBC emissions baseline and initial high level action plan following carbon neutral aspiration, prior to the Council having a Climate Change Officer inhouse.	Communication / meetings/ presentation to Members	Member agreement to work with KCC (who also contributed £3000) to utilise expertise from Laser to establish baseline emissions.	Baseline emissions report produced covering Council's own estate/buildings, vehicles and business travel.	When the carbon neutral aspiration was adopted, we did not have the expertise in house to complete carbon audit work. The Climate Change Strategy had been adopted and we needed to progress this work to help with target setting to 2030. Without the expertise from Laser, the Council would not have set an emissions baseline.

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21/03/2024		Gatenby Sanderson	£23,040.00	Recruitment consultants - Chief Executive	Cabinet	Cabinet led process	Robust, transparent and impartial recruitment process.	It is important for the Council to follow standard practice when recruiting at this level. Without external consultants, there is a risk of not being able to deliver a rigorous unbiased interview process.

IT

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
22-Mar	22-Mar	ANSecurity	£1,620	Required to attain compliance to ensure cyber resilience	Meeting / communication / Accreditation success	Service Led	Successful completion of Cyber Essentials accreditation for the Council	No internal knowledge of the Cyber Essentials accreditation process which would require a specialised member of staff full time.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
23-Apr	23-Apr	Phoenix Software Ltd	£3,600	Cloud environment Health Check and Review to ensure that security best practice is place	Meeting / Communication / Report	Service Led, prior use	Assessment of the hosted cloud environment to ensure it is secure and provide recommendations to enhance the security	Without the external assessment there may have been unforeseen cyber security issues that would not have been addressed resulting in a potential attack
22-May	22-May	Phoenix Software Ltd	£2,400	Training for IT Staff to get knowledge on Power Apps to enable use of technology to streamline processes	Meeting / Communication	Service Led, prior use	Provided knowledge and training to IT staff to assist with digitisation of workloads.	Without the training and knowledge transfer reliance on external companies to create streamline apps would be a great expense to the Council.
22-Mar	22-Mar	Phoenix Software Ltd	£6,960	New solution required for remote working and access to internal Council systems. Consultancy required due to new technology being adopted.	Meeting / Communication	Service Led, prior use	Creation of environment and knowledge transfer to IT staff to enable internal development, configuration and support of the new system.	No internal knowledge of the system could have led to misconfiguration and exposure of critical Council systems potentially leading ot a cyber incident.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
21-Nov	21-Nov	Phoenix Software Ltd	£2,280	8 VM migrations	Meeting / Communication	Service Led, prior use	Successful migration of critical systems without unplanned outages.	Limited internal knowledge causing additional downtime critical frontline services being migrated from Gibson building to the new Cloud environment leading to a reduction in residents access to critical systems
21-Oct	21-Oct	Phoenix Software Ltd	£5,700	Exchange 2016 Upgrade	Meeting / Communication	Service Led, prior use	Successful migration to a new supported corporate email system with no loss of data or unplanned outages	No internal knowledge of the system could have led to misconfiguration and exposure of critical Council systems potentially leading to a cyber incident.
21-Aug	21-Aug	Phoenix Software Ltd	£900	Northgate Azure Migration	Meeting / Communication	Service Led, prior use	Successful migration of critical systems without unplanned outages.	Limited internal knowledge causing additional downtime critical frontline services being migrated from Gibson building to the new Cloud environment leading to a reduction in residents access to critical systems
21-Jul	21-Jul	Phoenix Software Ltd	£1,140	Exchange discovery workshop	Meeting / Communication	Service Led, prior use	In depth knowledge resulting in a plan for migration to a new supported corporate email system.	No internal knowledge of the system could have led to misconfiguration and exposure of critical Council systems potentially leading to a cyber incident.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
21-May	21-May	Phoenix Software Ltd	£1,140	Windows 2003 decommission	Meeting / Communication	Service Led, prior use	In depth knowledge of the risks and remediation steps in removing a vulnerable critical server and enabling a migration with no outages to the Councils core systems	No internal knowledge of the system could have led to misconfiguration and exposure of critical Council systems potentially leading ot a cyber incident.
21-Mar	21-Mar	Phoenix Software Ltd	£6,840	Landing Zone for Azure	Meeting / Communication	Service Led, prior use	Knowledge to enable the creation of a secure Landing zone for the start of the Council's migration to the cloud.	No internal knowledge of the system could have led to misconfiguration and exposure of critical Council systems potentially leading ot a cyber incident.
20-Oct	20-Oct	Phoenix Software Ltd	£4,560	Azure environment	Meeting / Communication	Service Led, prior use	Knowledge to enable the creation of a Azure environment to enable Cloud server services.	No internal knowledge of the system could have led to misconfiguration and exposure of critical Council systems potentially leading to a cyber incident.
24-May	In progress	KHIPU Networks	£2,640	3rd Party remote access solution	Meeting / Communication	Service Led, prior use	Knowledge and expertise to create a secure environment for contractors to	No internal knowledge of the system could have led to misconfiguration and exposure of critical Council

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
							access the Council's IT environment.	systems potentially leading to a cyber incident.
22-Jun	22-Jun	KHIPU Networks	£5,250	Migration of Brandford to NAC	Meeting / Communication	Service Led, prior use	Knowledge of the new system to enable knowledge transfer and successful migration without disruption to Council services.	No internal knowledge of the system could have led to misconfiguration and exposure of critical Council systems potentially leading to a cyber incident.
21-Dec	21-Dec	KHIPU Networks	£1,920	Palo Alto GP cloud migration	Meeting / Communication	Service Led, prior use	Knowledge of the new system to enable knowledge transfer and successful migration without disruption to Council services.	No internal knowledge of the system could have led to misconfiguration and exposure of critical Council systems potentially leading to a cyber incident.
21-Jan	21-Jan	KHIPU Networks	£3,300	Cyber Awareness training	Meeting / Communication	Service Led, prior use	Cyber Awareness training for staff	Not upskilling staff in Cyber awareness training could lead to cyber incidents due to lack of knowledge
21-Jan	21-Jan	KHIPU Networks	£1,920	Palo Alto Firewall Azure	Meeting / Communication	Service Led, prior use	Knowledge of the new system to enable knowledge transfer and successful migration without disruption to Council services.	No internal knowledge of the system could have led to misconfiguration and exposure of critical Council systems potentially leading to a cyber incident.

PHEH

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
2/05/2023	Ongoing	Capax Solutions Limited	£101,047	Project Management for Agile implementation	In service	Direct award through Service	Structure and delivery mechanisms	Project not delivered and lack of structure around programming and solutions
04/01/2020	31/3/21	Ecologia	£1,152	To support contaminated land monitoring on Council's own land	Regular reports	Service led. Members aware through reports into relevant Board.	Expert advice and support allowed us to manage contaminated land issue satisfactorily.	We did not have the expertise/resource in house to deal with this issue for which we have a statutory responsibility.
04/01/2022	31/3/23	Killgerm	£648	To provide expert knowledge regarding nuisance cases (fly issue)	Meetings/ final report	Service led. Key Members aware through updates.	Expert advice and support allowed us to continue to investigate the complaints being received.	We did not have the expertise/resource in house to deal with this issue for which we have a statutory responsibility.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project?
04/01/2022	31/3/24	Ricardo	£6,690	To support delivery of a DEFRA grant schools project including collation of air quality results, equipment calibration and inclusion of results on Kent Air Quality website.	Meetings/ reports/web site	Service led. Members aware through reports into relevant Boards/Commit tees and key Member updates.	Allowed us to progress the schools project and provide air quality results alongside all our air quality monitoring on the website so available to all.	We did not have the expertise/resource in house to deal with this issue for which we have a statutory responsibility. The funding for this was through a successful bid.
04/01/2021	31/3/24	Ricardo	£17,452	Payment to Tunbridge Wells BC (over three year period) who led on air quality contract with Ricardo. Provides air quality monitoring, support and website on Kent-wide contract.	Regular meetings/ reports/web site	Led by Tunbridge Wells BC	Ongoing air quality monitoring, support and provision of a public facing website for outcomes across Kent.	We did not have the expertise/resource in house to deal with this issue for which we have a statutory responsibility.
04/01/2020	31/3/2021	AQDM	£1,959	Payment to Swale BC who led on air quality contract with AQDM. Provides air quality monitoring, support and website on Kentwide contract.	Regular meetings/ reports/web site	Led by Swale BC	Ongoing air quality monitoring, support and provision of a public facing website for	We did not have the expertise/resource in house to deal with this issue for which we have a

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve outcomes across Kent.	Risk Any risk associated with not appointing consultants for this project? statutory responsibility.
04/01/2020	31/3/2024	Housing Reviews Centre	£645	To support with housing homelessness/register decision reviews.	Review letters	Service led.	Reviews of TMBC decisions and associated case letters.	Reviews are a statutory requirement and need to be independent of original decision thus expertise/resource within team means use of external consultants is a necessity to meet legal requirements.
04/01/2020	31/3/2024	Independent Reviews Ltd	£12,635	To support with housing homelessness/register decision reviews.	Review letters	Service led.	Reviews of TMBC decisions and associated case letters.	Reviews are a statutory requirement and need to be independent of original decision thus expertise/resource within team

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve	Risk Any risk associated with not appointing consultants for this project? means use of external consultants is a necessity to meet legal requirements.
06/07/2023	26/03/2024	Adonis Blue	£16,100	To provide technical ecological expertise in the production of a Green Infrastructure Strategy	Communicati on / meetings	Service led, quotations sought from three providers	Production of a Green Infrastructure Strategy	No in-house ecological expertise. Risk of not bringing in specialists would be poor quality of work resulting in non compliance with National Planning Policy Framework requirements for Local Plan evidence.
02/03/2022	on-going	Landuse Consultants	£51,348.41	To provide technical Sustainability Appraisal expertise in the preparation of the Local Plan	Communicati on / meetings	Service led, quotations sought from three providers	Production of the Interim Sustainability Appraisal at Regulation 18 and Regulation	Limited in-house expertise. Independent production of the Sustainability Appraisal for the Local Plan ensure

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve 18B of the Local Plan	Risk Any risk associated with not appointing consultants for this project? impartiality can be demonstrated during the Local Plan Examination process.
30/03/2023	on-going	AECOM	£58,755	To provide technical Air Quality modelling and reporting, Habitats Regulations Assessment, and combined impact assessment (including Equalities Impact Assessment) for the Local Plan, ensuring the legal compliance tests are met.	Communicati on / meetings	Service led, quotations sought from three providers	Production of a Habitats Regulations Assessment Scoping Report. They will also produce an Air Quality Assessment Report, Habitats Regulations Assessment and an Impact Assessment Report to accompany the Regulation 19 Local Plan.	Air quality monitoring and reporting, Habitats Regulations Assessment and combined impact assessment commissioned. These will be undertaken between Regulation 18b and Regulation 19 to inform the Submission Local Plan.
09/09/2021	12/09/2021	JBA	£20,282	To provide technical Sustainability Appraisal expertise in the preparation of the	Communicati on / meetings	Service led, quotations sought from three providers	Production of the Sustainability	Limited in-house expertise. Independent production of the

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise Scoping Report for the Local Plan.	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve Appraisal Scoping Report	Risk Any risk associated with not appointing consultants for this project? Sustainability Appraisal for the Local Plan ensure impartiality can be demonstrated during the Local Plan Examination process.
09/01/2021	Ongoing	JBA	£50,751	Strategic Flood Risk Assessment [SFRA] Level1 for Local Plan. No in-house expertise	Communicati on / meetings	Service led, quotations sought from three providers with wavers agreed for fee extensions.	Full comprehensive SFRA level 1 for whole borough	Failure to assess the flood risk and failure of the Local Plan.
08/01/2023	15/03/2024	AECOM	£27,390	To provide technical assessment for climate change for Local Plan. Limited inhouse expertise.	Communicati on / meetings	Service led, quotations sought from three providers.	A full assessment and report on climate change in the borough and recommended policies for the Local Plan	Failure to address climate change in the Local Plan could result in failure of legal compliance and failure of the Local Plan.
14/04/2022	04/11/2023	СВА	£17,216	To provide a heritage strategy for the emerging Local Plan.	Communicati on / meetings	Service led, quotations	A full heritage strategy endorsed by	Failure to address Heritage with a strategy in the

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval sought from three providers.	Outcome what did the consultants provide/achieve Historic England.	Risk Any risk associated with not appointing consultants for this project? Local Plan could result in failure of the Local Plan.
11/10/2023	Ongoing	ENPLAN	£8,273	To provide a landscape sensitivity assessment to inform the emerging Local Plan.	Communicati on / meetings	Service led, quotations sought from three providers.	Landscape assessment work provided.	Failure to address landscape issues in the Local Plan could result in failure of the Local Plan.
14/08/2019	25/07/2023	ARCADIS	£99,335	To prepare a development brief for Borough Green Gardens and relief road feasibility study	Communicati on / meetings	Homes England Multi Disciplinary Framework.	Draft development brief for Borough Green Gardens and relief road feasibility study	This work would not have progressed in accordance with the requirements of the Homes England Garden Community capacity funding award to the council.
18/10/2019	20/05/2022	ENPLAN	£17,131	To prepare additional landscape evidence to inform the Borough Green Gardens development brief.	Communicati on / meetings	Waiver - extension to withdrawn Local Plan technical work.	A landscape sensitivity and capacity study which informed the preparation of the	The development framework plan would have lacked the technical evidence required to be able to design this

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve framework plan for the site.	Risk Any risk associated with not appointing consultants for this project? appropriately having regarding the to landscape context.
20/10/2021	21/09/2023	SOLVE WEB MEDIA	£11,086	To prepare a website to support public engagement for Borough Green Gardens.	Communicati on / meetings	Service led, quotations sought from three providers.	Purchase of web domains, preparation of branding and website design.	Not delivering high quality public engagement would have hindered project progress.
26/05/2021	17/12/2021	MOTT MACDONALD	£28,794	To prepare additional transport evidence to inform the Borough Green Gardens development brief.	Communicati on / meetings	Waiver - extension to withdrawn Local Plan technical work.	Additional technical work to better understand related highway junction impacts and to provide advice on trigger points for development contributions.	The framework plan and relief road feasibility study would have lacked the evidence required to inform the the design and phasing of the relief road proposed for Borough Green as part of this project.
13/06/2022	Ongoing	JACOBS	£192,704	To prepare transport modelling evidence including transport	Communicati on / meetings	Kent County Council Highway	Work ongoing, transport forecast	Failure to address transport issues and identify

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise assessment for the emerging Local Plan.	Monitoring process	Procurement process. Include details of Member involvement or approval Services Framework.	Outcome what did the consultants provide/achieve baseline, LTC and M2 J3 sensitivity tests and 2 scenario test reports provided so far.	Risk Any risk associated with not appointing consultants for this project? appropriate mitigation could result in failure of the Local Plan.
18/12/2019	Ongoing	DHA TRANSPORT	£36,035	To prepare an Active Travel Strategy including route audits, to align with the emerging Local Plan.	Communicati on / meetings	Service led, quotations sought from three providers with wavers agreed for fee extensions.	Draft Active Travel Strategy, walking and cycling route audits prepared.	To help mitigate the transport impacts of growth identified in the Local Plan and to help tackle congestion and support climate change ambitions, this study is required to support
02/03/2022	Ongoing	ARC4	£18,840	To prepare a gypsy and traveller accommodation assessment and undertake related site assessments.	Communicati on / meetings	Service led, quotations sought from three providers with wavers agreed for fee extensions.	Draft gypsy and traveller need assessment and site assessment reports prepared.	Failure to address gypsy and traveller accommodation requirements in the Local Plan could result in failure of the Local Plan.

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19/09/2023	26/01/2024	WSP	£20,586	Scheme planning and design for the upgrade of footpaths MR581 and MR32 in Snodland, and stage 1 road safety audit.	Communicati on / meetings	Kent County Council Professional Services Framework.	Outline scheme design and road safety stage 1 report received.	Scheme delivery unlikely to progress putting at risk related funding negotiations with National Highways and Kent County Council, relating to mitigation for the Lower Thames Crossing.
15/09/2022	Ongoing	Ove Arup & Partners	£121,917	To prepare Green Belt and Strategic Gap studies, and Housing Constraints Assessment to inform the emerging Local Plan.	Communicati on / meetings/Re ports	Service led, quotations sought from three providers with wavers agreed for fee extensions.	Housing Constraints Assessment and Green Belt Stage 2 Assessment provided, strategic gap work ongoing.	Failure to assess Green Belt sites for potential release for development and to provide Strategic Gap advice could result in failure of the Local Plan.
16/12/2023	Ongoing	Ploszajski Lynch Consulting	£41,200	To undertake an and Indoor Sport, Recreation and Open Space Study to inform	Communicati on / meetings/Re ports	Service led, quotations sought from three providers.	Draft reports received for indoor and outdoor sport, recreation and	Failure to address open space issues in the Local Plan could result in

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in-house expertise the emerging Local Plan.	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/achieve open space provision.	Risk Any risk associated with not appointing consultants for this project? failure of the Local Plan
21/09/2021	Ongoing	Nathaniel Lichfield and Partners	£35,832	To prepare an Economy Study including retail needs assessment to inform the emerging Local Plan.	Communicati on / meetings/Re ports	Service led, quotations sought from three providers with wavers agreed for fee extensions.	Draft Economy Study repot received.	Failure to address employment including retail matters, including the allocation of sufficient employment floorspace in the emerging Local Plan could result in failure of the Local Plan.
16/12/2022	Ongoing	BNP Paribas	£14,316	To prepare a Local Plan Viability Assessment.	Communicati on / meetings/Re ports	Service led, quotations sought from three providers.	Work ongoing.	Viability assessment required to demonstrate the viability of the policy and infrastructure requirements included in the Local Plan.

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24/01/2024	Ongoing	Pillory Barn Design Studios	£620	Creative design of Regulation 18b Local Plan publication draft.	Communicati on / meetings/Re ports	Service led, quotations sought from three providers.	Work ongoing to prepare the publication draft of the Local Plan.	It is important that the Local Plan document is well presented to ensure that the content is well received and understood by all. A poorly produced document would hinder public engagement.
15/02/2024	Ongoing	Commonplace Digital Ltd	£15,400	Provision of online consultation and engagement platform for the Local Plan.	Communicati on / meetings/Re ports	Crown Commercial Service G-Cloud 13 Framework.	Work ongoing to prepare the online Local Plan consultation.	It is important that the Local Plan consultation is as accessible as possible. A high quality online platform is an important part of achieving this.

SSLTS

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Aug-22	Nov-22	Waste Consulting LLP - Grounds Consulting Division	f 4,888	Options Report- report in preparation for retender of Grounds Maintenance Contract - additional specialist industry skills and resources required to assess service re- commissioning options.	Award of contract and outcome reported through Member Committee/Cabinet	Service led in accordance with financial regulations. Appointment approved through Member Committee	Options Report received that allowed the Council to make a decision on the Strategic approach to the future delivery of the Grounds Maintenanc e Services.	Lack of industry insight and deeper understanding of pro and cons of potential service delivery options to inform Council/Member decision.
Oct-23	Apr-24	Waste Consulting LLP - Grounds Consulting Division	£ 10,494	Update of Options Report and Public Sector Comparator - additional specialist industry skills and resource required. External independent	Award of contract and outcome reported through Member Committee/Cabinet	Appointment approved through Member Committee. Also commissioned following consultation with Corporate OSG and MT and formal Wavier sought and	Final report awaited.	Lack of industry insight and deeper understanding of anticipated contract costs to inform Council/Member decision.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
				assessment required for the Public Sector Comparator.		approved for appointment.		
Aug-21	Dec-22	Waste Consulting LLP	f 14,433	Waste Contract Support- including service delivery options appraisal. Additional industry specialist skills and resource required. Total cost was £28,866 but shared 50/50 with Tunbridge Wells Borough Council. Work commissioned was in relation, and in response to, exceptional poor performance of the waste	Work monitored through a Joint Partnership Group with Tunbridge Wells Borough Council. Included updates and meetings to CE and Member (Cabinet Member/leader) level.	Service led in accordance with financial regulations. Wavier sought and approved.	Options Report received that guided the Council's discussions with the Contractor to resolve contract issues and improve service provision.	Lack of industry insight and a deeper understanding of contract options which, if not available would have weakened the Council's position in discussing service improvement with the current contractor.

Start Date	End Date	Consultant	Tota	Il Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
					contractor at that current time.				
Jan-22	Feb-22	Waste Consulting LLP	£	3,278	Garden Waste Project - Options review for service provision. Work commissioned was in relation, and in response to, poor service performance by the contractor allowing the Council to assess potential future options. Additional specialist industry experience and insight required.	Work monitored through a Joint Partnership Group with Tunbridge Wells Borough Council. Included updates and meetings to CE and Member (Cabinet Member/leader) level.	Service led in accordance with financial regulations	Options Report received that guided the Council's discussions with the Contractor to resolve contract issues and improve service provision.	Lack of industry insight and a deeper understanding of contract options which, if not available would have weakened the Council's decision making process.
Jun-23	Jan-24	Blackwood Bayne Ltd	£	3,675	Haysden Country Park Market Survey - Additional specialist skills and resources required with	In Service	Service led in accordance with financial regulations	Report results feed into Site Managemen t Plan and steer future site	Lack of information and understanding of the use of the Country Park to allow users views to be

Start Date	End Date	Consultant	Total C	Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
					regard to canvassing, data analysis and report production. Reports essential to lever in external funding and develop site management plans.			improveme nts.	incorporated int o site management plan.
Jun-22	Mar-23	Blackwood Bayne Ltd	£ 3	,394	Tonbridge Racecourse Sportsground Market Survey - Additional specialist skills and resources required with regard to canvassing, data analysis and report production. Reports essential to lever in external funding	In Service	Service led in accordance with financial regulations	Report results feed into Site Managemen t Plan and steer future site improveme nts.	Lack of information and understanding of the use of the Country Park to allow users views to be incorporated in to site management plan.

Start Date	End Date	Consultant	Total	Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
					and develop site management plans.				
2020	2024	Alltree Consultancy Ltd	£	4,062	Tree Inspections- cost reflects 14 separate Specialist Tree Inspections and Reports making prioritised recommendation s over a 4 year period. Required over and above the Council's regular contractual health and safety tree inspections undertaken by the ground maintenance contractor. Average cost of each inspection/report	In Service	Service led in accordance with financial regulations	Inspection and report provides external and specialist reassurance of health and safety aspects, reduces risk to the public and enhances the Councils insurance position.	Health and Safety of the public and reputational and financial risk to the Council.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
				is £290. Reports commissioned in direct response to public health and safety concerns.				
Jan-21	Aug-21	Alliance Leisure	£ 114,947	Scheme development and project management for the design and construction of the new Cafe at Leybourne Lakes Country Park. Included external industry skills in quantity surveying, architecture, project management and design. Funded in full from developer contributions	In Service and through corporate officer group	Procured through the UK Leisure Framework. Waiver sought and approved	Specialist advice and skills in the design and construction of the new cafe	Lack of skills and resources leading to the in effective delivery of the project.

Start Date	End Date	Consultant	Tot	al Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
Mar-24	Ongoing	Alliance Leisure	£	50,000	Angel Centre Options Appraisal -appointment to undertake feasibility report on the potential location and facility mix of a replacement Angel Centre.	In Service and through corporate officer group	Procured through the UK Leisure Framework. Waiver sought and approved	Will provide specialist advice and skills in the location and facility mix of replacement building	
Jan-21	Jul-21	G and S Brown Grounds Maintenance Contractors	£	10,200	Drainage assessment- required to address specific flooding of Deacons Field that was impacting community sports use. Specialist assessment required to support approved Capital Plan Scheme. External funding of £10,000 secured	In Service and through the Capital Plan	Service led in accordance with financial regulations	Specialist report to guide and steer works required through the Capital Plan	Lack of details and evidence when considering potential projects.

Start Date	End Date	Consultant	Total Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
				from Sport England to support the project.				
Apr-21	May-21	G and S Brown Grounds Maintenance Contractors	£ 6,000	Initial drainage assessment of the site undertaken due to flooding issues. Data then used to support internal review, monitoring and project appraisal	In Service	Service led in accordance with financial regulations	Specialist report used as baseline data to then support the Council's own internal review, monitoring and project developmen t.	Lack of baseline data to feed into internal review.
30/11/20 22	18/01/20 23	Alpha Parking	£ 10,075	Car park review - Independent review of off- street parking capacity, trip generation and usage in Tonbridge. No capacity in-house	In Service	Service led in accordance with financial regulations	Independen t report on car park usage along with analysis of trends looking at balance of short/long	Better understanding of car park demand and usage delivered outside of normal parking operational capacity.

Start Date	End Date	Consultant	Tota	al Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve stay parking provision.	Risk Any risk associated with not appointing consultants for this project?
01/01/20 24	01/02/20 24	Old School Consultancy	£	2,070	Parking consultation analysis - due to volumes of responses greater resource and support required for Parking Manager - No Capacity in-house	In Service	Service led in accordance with financial regulations	Assistance in analysis of consultation responses	Peak workload timescale targets not met
28/09/20 20	28/10/20 20	BDR	£	1,200	Structural assessment and report for bridge foundations by qualified Structural Engineer. Beyond current in house skill set and required as part of asset H&S management	In Service	Service led in accordance with financial regulations	Assurance of bridge supports Angel West walkway.	Independent indemnity to provide confidence of structural integrity of bridge supports.

Start Date	End Date	Consultant	Tota	ıl Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
30/11/20 20	30/01/20 21	Project Centre Ltd	£	4,900	Structural bridge inspections and reports (done every 2 years) by qualified Structural Engineer. Beyond current in house skill set and required as part of asset H&S management	In Service	Service led in accordance with financial regulations	Structural report for 18 TMBC owned bridges	Risk to the public - TMBC asset becoming hazardous to users
25/02/20 21	25/03/20 21	Project Centre Ltd	£	2,500	Structural assessment of failing revetment wall. Beyond current in house skill set and required as part of asset H&S management	In Service.	Service led in accordance with financial regulations	Structural assessment of failing sports ground revetment wall	Risk to the public - TMBC asset becoming hazardous to users
17/05/20 22	17/06/20 22	Roads and Sewers for Planning and Design	£	1,950	Structural works specification/desi gn for required bridge works by qualified Structural	In Service	Service led in accordance with financial regulations	Works specification and details ready to works quotations	If done in house, works could have been miss specified, wrong or not cost affective

Start Date	End Date	Consultant	Tota	details of in- house expertise		Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
					Engineer to enable works quotations. Beyond current in-house skill set.			for 3 bridges that are requiring structural repair	
27/02/20 23	27/04/20 23	Roads and Sewers for Planning and Design	£	3,750	Wouldham River Wall Options Report by qualified Structural Engineer. Beyond current in house skill set and required to allow project to progress	In Service	Service led in accordance with financial regulations	Options report following 5 years of monitoring of TMBC asset	Independent indemnity to provide a review of structural integrity of this river wall and to provide specialised guidance on options.
30/10/20 23	06/11/20 23	Roads and Sewers for Planning and Design	£	720	Independent assessment of trees associated to revetment wall works and other schemes.	In Service	Service led in accordance with financial regulations to provide Cllrs with a independent assessment on tree condition for revetment phase 2	Report provided confirm works couldn't reasonably be delivered without removing two trees	If done in house, it wouldn't have been a independent assessment

Start Date	End Date	Consultant	Tota	ıl Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
04/01/20 23	04/03/20 23	Roads and Sewers for Planning and Design	£	4,800	Structural bridge inspections and reports (done every 2 years) by qualified Structural Engineer. Beyond current in house skill set and required as part of asset H&S management	In Service	Service led in accordance with financial regulations	Structural report for 18 TMBC owned bridges	Risk to the public - TMBC asset becoming hazardous to users
01/03/20 24	01/04/20 24	Roads and Sewers for Planning and Design	£	1,750	Additional structural bridge inspections and reports of high risk bridges(done every year)by qualified Structural Engineer. Beyond current in house skill set and required as part of asset H&S management	In Service	Service led in accordance with financial regulations	Additional structural report for 3 TMBC owned bridges	Risk to the public - TMBC asset becoming hazardous to users

Start Date	End Date	Consultant	Tota	l Cost	Reason indicate business need, include details of in- house expertise	Monitoring process	Procurement process. Include details of Member involvement or approval	Outcome what did the consultants provide/ach ieve	Risk Any risk associated with not appointing consultants for this project?
16/11/20 22	16/12/20 22	Lighting Efficiency Design Services Ltd	£	1,900	Assessment and recommendation s for car park lighting to change to LED lights in all Council car parks. Beyond current in house skill set.	In Service	Service led in accordance with financial regulations	Options/fea sibility report provided for car park LED switch	Independent assessment to ensure lighting designs are fit-forpurpose.
05/11/20 23	05/12/20 23	Lighting Efficiency Design Services Ltd	£	1,000	LED lights technical specification provided for tender document. Beyond current in house skill set. Funded by external grant.	In Service	Service led in accordance with financial regulations	Technical specification provided to complete tender document	Independent assessment to ensure lighting designs are correctly specified to ensure cost effective solutions are bought forward.